

Innovation by Design
Leadership for Agility
2016 NIC Virtual Conference

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In problem-solving, trouble-shooting, research, design, etc, you don't know the answer before you start.

Therefore innovation = learning (and should be talked about as such).

Agility: learning faster than
the rate of change.

Innovation

- An idea...
- that is implemented...
- and leads to improvement

The individual innovator is a myth.

Innovation comes from people
working together.

Innovation Elements

- Flow of information within and between:
 - Teams
 - Communities of Improvement
 - The broader network
- Elements
 - Communication/Cooperation
 - Collaboration

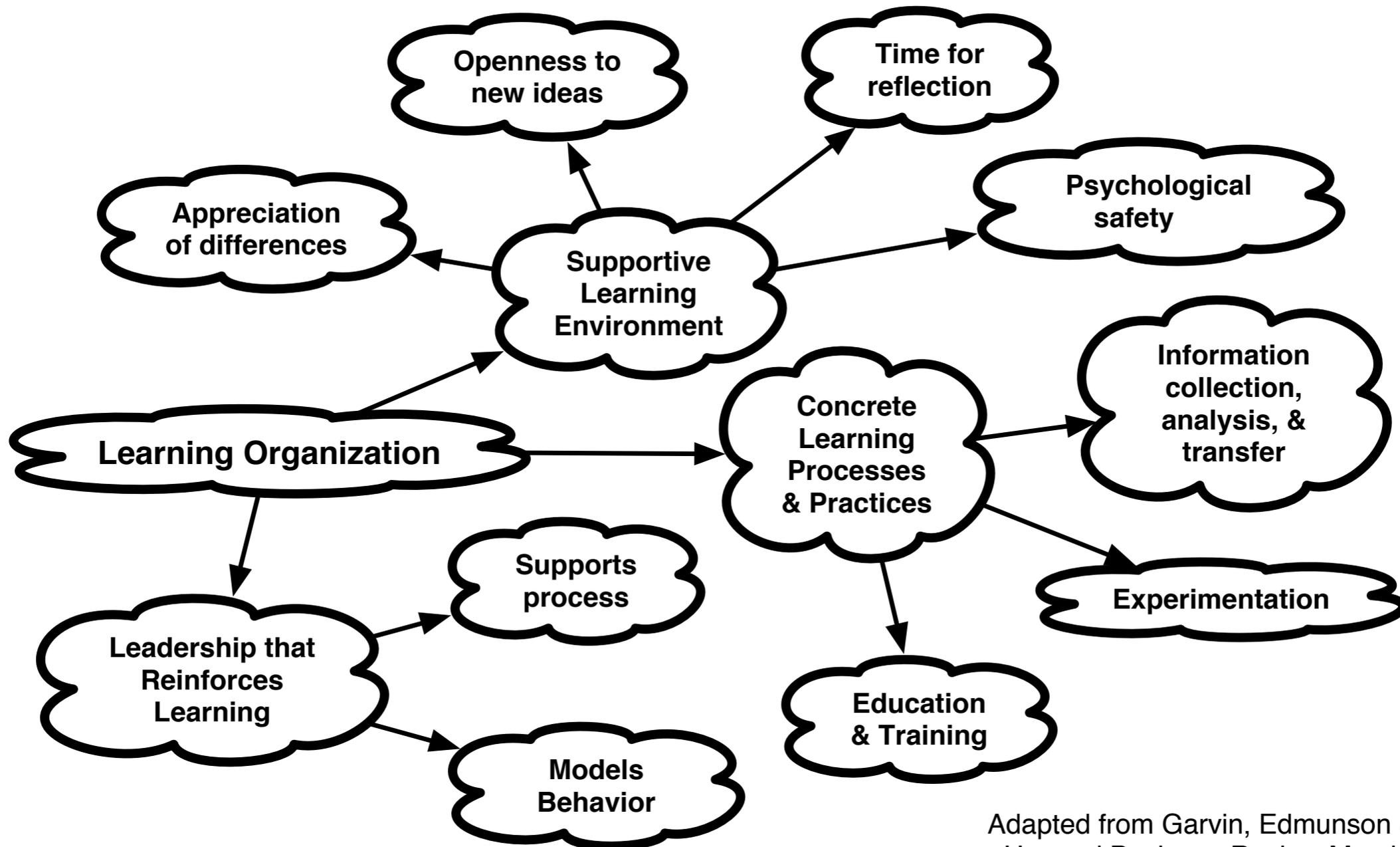


Don't assume skills

- Communication:
 - How to ask for
 - How to offer
- Collaboration
 - Idea Generation
 - Idea Evaluation

You can't plan innovation.

It emerges through facilitation.



Adapted from Garvin, Edmunson & Gino,
Harvard Business Review March 2008

Innovation Elements

- Start small
- Experiment
- (Fail)
- Diverse
 - On many factors
- Trust
 - Delegate
- Walk the walk
- Work out loud

So, what will you commit
to do tomorrow as a
start?

Thanks!

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